

## LATE & COLLECTION FEE FORGIVENESS PROTOCOL

Association Name: Shadow Glen

The above referenced association has a “zero tolerance” late and collection fee waiver policy. **NO LATE FEES OR COLLECTION COST WILL BE WAIVED.** There are only four exceptions:

1. **Verifiable** bank error (association’s bank)
2. Closing related discrepancy
3. Management error
4. New owner’s first monthly/quarterly payment
5. Soldiers' and Sailors' Civil Relief Act (SCRA)\*

Board President  Date 01.10.13  
Danny Burnett

\*If you or your spouse are serving on active military duty, including active military duty as a member of the Texas National Guard or the National Guard of another state or as a member of a reserve component of the armed forces of the United States, please send written notice of the active duty military service.